

Hospice Palliative Helpline 905-667-1865

Who Should Call:

- Front line staff supporting residents who are palliative or diagnosed with COVID-19
- Residents living with a palliative illness or diagnosed with COVID-19
- Family members of a loved one who is palliative or diagnosed with COVID-19
- Family members/friends who have experienced the death of a loved one

How We Can Help:

- Confidential counselling and emotional support by phone or video conference
- Listen, answer questions, and provide/share resources
- Facilitate conversations about the goals and plan of care for end of life
- Address challenges and support emotional well being
- Support, information and education about grief, and spiritual distress

When You Call:

- You will be connected with a person/answering service
- You will be asked to provide your name, phone number and the city where you/your loved one reside
- A hospice counsellor will call you back within the arranged time

Hospice is here to support the emotional needs of individuals, families and professionals who are facing serious illness, grief and end of life. We are here to support, listen and care for you.

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